

Netcare Medical Scheme bank details for manual payments

Who we are

Netcare Medical Scheme registration number 1584, is registered with the Council for Medical Schemes. Discovery Health (Pty) Ltd (referred to as “the administrator”) is a separate company and an authorised financial services provider (registration number 1997/013480/07), which takes care of the administration of your membership of Netcare Medical Scheme.

About this document

This document provides you with banking details to use when you need to make a manual payment for Netcare Medical Scheme contributions and money owing to the Scheme.

Contact us

You can call us on 0861 638 633 or visit www.netcaremedicalscheme.co.za for more information.

Banking details for contributions to Netcare Medical Scheme

Account holder:	Netcare Medical Scheme
Bank name:	First National Bank
Branch name:	RMB Corporate banking Johannesburg
Branch number:	255005
Account type:	Cheque
Account number:	6265 – 8187 – 515
Reference:	Your Netcare Medical Scheme 18-digit employer or member number

Banking details for money owed to the Scheme

Account holder:	Netcare Medical Scheme
Bank name:	First National Bank
Branch name:	RMB Corporate Banking Johannesburg
Branch number:	255005
Account type:	Cheque
Account number:	6265 – 8190 – 203
Reference:	Your Netcare Medical Scheme member number

Please make sure you use your 18-digit employer or member reference number as reference when making the payment. Fax your proof of payment to 011 539 2506 or email it to administration@netcaremedicalscheme.co.za so that we can process your payment without delay.

Complaints process

You may lodge a complaint or query with Netcare Medical Scheme directly on 0861 638 633, or submit a complaint in writing to the principal officer at the Scheme’s registered address. If your complaint remains unresolved, you may lodge a formal dispute by following the Netcare Medical Scheme internal disputes process.

As a last resort, you can approach the Council for Medical Schemes for assistance. Below are the contact details of the Council for Medical Schemes.

Physical address: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion, 0157

Telephone: 0861 123 267

Email: complaints@medicalschemes.com